

NORTH YORKSHIRE COUNTY COUNCIL

CARE AND INDEPENDENCE OVERVIEW AND SCRUTINY COMMITTEE

10 November 2011

North Yorkshire Vision for the Future of Adult Social Care

1.0 Purpose of Report

- 1.1 To inform Members how North Yorkshire County Council intends to implement the Government's vision for social care as set out in the Department of Health publication, *A Vision for Adult Social Care: Capable Communities and Active Citizens*.
- 1.2 To report on the development of a series of booklets outlining the Council's vision for adult social care in North Yorkshire, the process of engagement to-date and in the future and to ask the Committee to consider the implications of the approach.

2.0 Background

- 2.1 On 16 November 2010, the Department of Health launched *A Vision for Adult Social Care: Capable Communities and Active Citizens*. The vision sets out how the Government wishes to see services delivered for people, seeking to put personalised services and outcomes centre stage. The vision of social care is built on seven principles:

- **Personalisation:** individuals not institutions take control of their care. Personal budgets, preferably as direct payments, are provided to all eligible people. Information about care and support is available for all local people, regardless of whether or not they fund their own care.
- **Partnership:** care and support delivered in a partnership between individuals, communities, the voluntary and private sectors, the NHS and councils - including wider support services, such as housing.
- **Plurality:** the variety of people's needs is matched by diverse service provision, with a broad market of high quality service providers.
- **Protection:** there are sensible safeguards against the risk of abuse or neglect. Risk is no longer an excuse to limit people's freedom.
- **Productivity:** greater local accountability will drive improvements and innovation to deliver higher productivity and high quality care and support services.
- **People:** the view that we draw on a workforce who can provide care and support with skill, compassion and imagination, and who are given the freedom and support to do so.

- 2.2 There is little that is new here and members will be aware that many of the themes found similar expression in the agenda of the previous government in its strategies aimed at improving services for people with learning disability, older people and those with mental health difficulties. The fact that there are common approaches is not surprising as much of national policies build on the best of local, national and international best practice. This authority has contributed to some of national policy particularly in the areas of telecare and extra care housing.
- 2.3 This Committee has well understood the Directorate's agenda around personalisation, safeguarding, the focus on prevention, helping people on pathways to employment and the need to target services at those most in need. The Directorate is now restating many of its policies in a clearer way so that:
- a) They are better understood by existing and new staff and therefore more likely to ensure consistent good practice across the County and across all client groups;
 - b) They are better understood by those who are in receipt of services. This allows people to understand how their expectations can or cannot be met equitably within available resources;
 - c) Those people who, be they supported by the state or self funding, may need support in the future are better able to understand what support might be made available and the process for getting that support.
 - d) The Council and the directorate can maintain its criteria for access to services and invest in all level of need aiming to balance investment in prevention while targeting most resources to those in greatest need
 - e) As we want people to be able to access services that are local to them we state we will always try to support people within their own community, or as close as possible. We also make it clear we only step in to support people where there is a risk to someone's independence or where there is an indication of personal risk and abuse. In social care the Fair Access to Care Services criteria, known as FACS, dictate the level of response a person receives. A person will be categorised as being at a Low, Moderate, Substantial or Critical level of risk. The categories refer to levels of risk to independence after we have taken account of a person's existing support networks. At the moment we invest in all four levels of risk, giving priority to moderate, substantial and critical levels. We want to maintain this level of investment, despite the challenging financial climate we are currently working in. That means we must target our highest level of support at those with the highest level of need. Therefore we will direct those people at a low level of risk to other sources of help; we will provide those at moderate risk with reablement and telecare, and those at substantial or critical risk will receive a personal budget, giving them control and choice over their own support.
 - f) At the moment we spend money on different groups, for example, older people or people with learning disabilities, based on historical approaches and the amount of money allocated to that particular group in our budget. This means that some groups of people have had more resources allocated to them than others in the past. By taking a more consistent approach to all and focusing on need and risk to independence, we will be more fair. We will allocate money and support according to a person's need and any risk to their independence - a much more personal approach than allocating money

and services based on the group a person belongs to. Any services and support offered to people in need will be geared to maximising their independence and inclusion in their local community.

- g) In outlining this vision more clearly it allows this Committee and the Council in its work programme to better scrutinise whether future proposals take us further along the intended path.

3.0 Key Priorities

3.1 In progressing forward the Directorate has a number of key priorities including:

1. Safeguarding – there can be no higher priority than to ensure that the people of North Yorkshire stay safe.
2. Transformation of traditional adult social care services so that they fit around people's lives and support more people to live independently.
3. Personalisation – giving people more choice and control over their support.
4. Partnership – working more closely with other care organisations, such as the NHS.
5. Market development – in discussion with other care organisations, helping them to make improvements to the ways they support people.
6. Demonstrating improved value for money and making our spending more evenly spread.

4.0 Key Drivers

4.1 As we restate our business we are mindful of the following:

1. The population of North Yorkshire is ageing. By 2020 there will be 50% more people aged 65+, representing 25% of the total population. There will be 65% more people aged 85+, representing 4% of the total population.
2. Each year, from now to 2020, there will be around 466 more people who are over 85 and this is the group most likely to require support.
3. The numbers of people with a learning disability are growing in North Yorkshire. More people are living longer and more people with profound disabilities survive into adulthood as a result of advancements in health care and lifestyles. This means more people need extensive and expensive support.
4. At the very time more people are needing support, the funding for local government has been significantly reduced, so we have to be even more efficient and creative with our budgets.

5.0 The Vision Statements

5.1 **Booklet 1: Our overall vision for social care for all adults** covers all people who come to adult social care for assistance or support. It states all will be treated equitably and have access to the same pathways and approaches inclusive of their disability, age, ethnicity, gender, sexual orientation, faith or belief. While we may continue to have specialist workers with skills and expertise in particular needs areas this will not mean we will treat people differently or separately. This vision covers the period 2011 to 2016.

- 5.2 **Booklet 2: The way the vision for social care applies to North Yorkshire County Council's strategy for people with learning disabilities, covering the period 2011 to 2016.** It incorporates our plans to implement the Government documents Valuing People Now and Valuing Employment Now in North Yorkshire and outlines how the vision will apply to people with learning disability.
- 5.3 **Booklet 3: North Yorkshire County Council's market position statement covering the period 2011 to 2016 and how the market relates to the vision for social care.** It sets out the priorities for day activity and supported employment services in the future. This gives our providers an opportunity to consider the future shape of their business models.
- 5.4 **Booklet 4 (not yet produced): North Yorkshire County Council's in-house provision statement covering the period 2011 to 2016 and how this relates to the vision for social care.** It sets out what services North Yorkshire County Council itself will provide. In so doing it gives others an opportunity to consider what they might offer to support the vision.

6.0 Dialogue and Consultation

- 6.1 The Directorate has embarked on a series of information sharing events (see **Appendix 1**) and created a web space at <http://www.northyorks.gov.uk/adultsocialcarevision> to engage people on the vision statements. There have been meetings and presentations to a number of partnership boards. While the broad vision statement in Booklet 1 is not a consultation subject in that it is national policy and a restatement of much of the Council's existing policy, nevertheless if there are views on how matters can be better expressed this will be considered and accommodated if possible.
- 6.2 Booklet 2 focussing on people with a learning disability is a more formal consultation. The consultation will run until the end of December 2011. Booklet 2 states more specifically how the directorate intends to drive forward national policy and we are asking for views on the intended approach. A series of events aimed at users of learning disability services and carers in general were held across the County and further ones are planned during November. As some learning disability services in parts of the county are presently undergoing change already some people will be challenged to distinguish between the overall strategy, as outlined in the booklet, and what is happening to their particular service right now. It is clear from the Equalities Impact Assessment that because of historical service delivery patterns there will be a disproportionate impact on those individuals with mild/moderate learning disabilities. There is work underway with the development of the innovation fund to ameliorate some of these impacts.
- 6.3 If as a result of the dialogues and consultations the strategy is firmed up then there may be changes to either the shape of services or individual care packages. In this instance there will then be formal specific consultations with the users of any services affected and individual assessments and reviews of any individual likely to be affected. We anticipate that many of the people with more profound and multiple disabilities will not be affected as a result of the strategy. After all, the stated intention is to target resources for those in greatest

need. Where we anticipate some level of anxiety is among the carers of those who are more able as we as a Council, in partnership with Job Centre Plus and a range of providers, seek to support people along pathways to employment. While many people with disability express a strong desire to have a job sometimes family members need support to enable this to become a reality.

7.0 Recommendations

7.1 Members are asked to:

- i. Note the publication of the booklets outlining the vision for adult social care as it seeks to further implement national policy and Council strategies, and the opening of dialogue and consultation;
- ii. To consider the rationale behind the vision as outlined in paragraph 2.3;
- iii. To agree to receive a future report updating members on the feedback from the consultation, and;
- iv. To support the directorate in establishing further targeted consultation if changes are proposed for a particular service.

HELEN TAYLOR
Corporate Director Health and Adult Services

County Hall, Northallerton
1 November 2011

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Appendix 1

Venue	Scarborough Library	Evolution Business Centre, 6 County Business Park, Darlington Road, Northallerton, DL6 2NQ	Cedar Court Hotel Queen Building Park Parade Harrogate HG1 5AH	The Old Lodge Old Maltongate Malton YO17 7EG	Settle Victoria Hall, Kirkgate, Settle, BD24 9DZ	Abbey Leisure Centre Scott Road Selby, YO8 4BL
Time	2pm - 4pm	2pm - 4pm	2pm - 4pm	2pm - 4pm	2pm - 4pm	2pm - 4pm
Time	6pm - 8pm		6pm - 8pm	10am - 1pm		6pm - 8pm
	23rd September 2011		13th October 2011	14th October 2011	02nd December 2011	17th December 2011
Meeting Name	Local LD Board Selby		Hambleton / Richmonshire LD Local Area Group	North Yorkshire LD Partnership Board	North Yorkshire LD Partnership Board	Local LD Board SWR
Venue	New Civic Centre, Selby		Mencap Centre Goosecroft Lane Northallerton	Mencap Office, Northallerton	TBC	Elder Street S'Boro
Time	10.30 - 12:15		10am - 2pm	10am - 2pm	10am - 2pm	10:30 - 2pm
	11th November 2011	14th November 2011	16th November 2011	22nd November 2011		
Meeting Name	Launch of the Vision for Adult Social Care for People who access Adult Social Care	Launch of the Vision for Adult Social Care for People who access Adult Social Care	Launch of the Vision for Adult Social Care for People who access Adult Social Care	Launch of the Vision for Adult Social Care for People who access Adult Social Care		
Venue	Scarborough Library Vernon Road Scarborough YO11 2NN	Cedar Court Hotel Queen Building Park Parade Harrogate HG1 5AH	The Franklin Centre Adelaide House Vivars Way Selby YO8 8BE	Allerton Court Hotel Darlington Road Northallerton DL6 2XF		
Time	10am - 12pm	10am - 12pm	10am - 12pm	10am - 12pm		
Time	2pm - 4pm	2pm - 4pm	2pm - 4pm	2pm - 4pm		
Time	6pm - 8pm	6pm - 8pm	6pm - 8pm	6pm - 8pm		